

Mr O B Hanson

C W Fitch

June 8, 1938

Clock Controlled Chimes

I am returning Mr Luttgens' memoranda of May 17 and 25. As I told you in our recent conversation on this subject, we do not agree with the recommendation to operate automatic clock control of chimes.

We agree that it is an excellent idea to equip our various offices with accurately controlled clocks and thus eliminate one cause of time variation in switching network legs. This of course is only a question of dollars and we hope it can be done. But it seems highly impractical and unwise to operate the switches by automatic control in a show business as complex in operation as ours. This applies to sustaining as well as commercial programs. Any show may be spoiled by bad timing and twenty seconds can make or break it, but think of the headaches when a speaker, and he need not be the president, or a musical number, and it need not be Toscanini, is cut on the nose.

C W Fitch